

PRODUCT DISCLOSURE SHEET

(Read this Product Disclosure Sheet before you decide to participate in the “**IKHLAS Idaman**”. Be sure to also read the general terms and conditions).

TAKAFUL IKHLAS FAMILY BERHAD

(Licensed under Islamic Financial Services Act 2013 and regulated by Bank Negara Malaysia)

IKHLAS IDAMAN

Date: **[Quotation date]**

1) What is this product about?

This is a regular Takaful Contribution group family Takaful plan for Company's employees or Association's members which is specially designed to provide protection against the unfortunate events of the Person Covered prior to the Takaful Certificate maturity. Upon such event, the Company will pay the Sum Covered to the Person Covered/ beneficiary, if the Person Covered had paid the Takaful Contribution for his/ her cover, otherwise to the Master Takaful Participant.

This plan also has savings element and the takaful benefits may be extended to the Person Covered's spouse and dependents.

Note: “the Company” refers to Takaful Ikhlas Family Berhad.

2) What are the Shariah concepts applicable?

- **Tabarru'** – refers to donation by Master Takaful Participant/ Person Covered contributed in the Risk Fund, for the purpose of providing mutual financial benefit payable to the Master Takaful Participant/ Person Covered or their beneficiaries on the occurrence of pre-agreed events. The Tabarru' takes into effect when you contribute to the Risk Fund.
- **Wakalah** – refers to a contract where a party, as principal (*muwakkil*) authorizes another party as his agent (*wakil*) to perform a particular task on matters that may be delegated, with or without imposition of a fee. In the context of the Company, we are appointed as an agent (*wakil*) to carry out the Takaful Business and a Wakalah fee (*Ujrah*) to be paid to the Company.

3) What are the covers/ benefits provided?

i) Basic Benefits

Takaful Benefits	Description	Remark
Death Benefit - All Causes	The Sum Covered will be payable in one lump sum.	This benefit is applicable.

ii) Supplementary Benefits

Takaful Benefits	Description	Remark
Death Benefit-Accidental Causes	The Sum Covered will be payable in one lump sum.	[This benefit is applicable/ This benefit is not applicable.]
Total and Permanent Disability (TPD) Benefit- All Causes	The Sum Covered will be payable in one lump sum.	[This benefit is applicable/ This benefit is not applicable.]

Partial Permanent Disability (PPD) Benefit- Accidental Causes	Refer to Schedule of Indemnity for details of benefits.	[This benefit is applicable/ This benefit is not applicable.]
Critical Illness (CI) Benefit- Accelerated	The Sum Covered will be payable in one lump sum and subject to waiting period.	[This benefit is applicable/ This benefit is not applicable.]
Hospital Benefit (HB)	In the event of the Person Covered's hospitalisation, daily hospital benefit is payable.	[This benefit is applicable/ This benefit is not applicable.]
Immediate Death Expense Benefit (IDE)	In the event of the Person Covered's death, Immediate Death Expense will be payable.	[This benefit is applicable/ This benefit is not applicable.]
Outpatient Medical Reimbursement Benefit (OMRB)	In the event of the Person Covered's Outpatient treatment due to accident, the benefit will be payable on reimbursement.	[This benefit is applicable/ This benefit is not applicable.]
Major Accidental Death and Disability Benefit (MADD) <ul style="list-style-type: none"> Double Indemnity upon death in public conveyance Ambulance Fee Snatch Theft Rape Trauma Compensation 	<p>In the event of the Person Covered's death due to an accident whilst travelling in a public transport as a fare paying passenger, the Sum Covered will be payable.</p> <p>A reimbursement of the actual fee of ambulance services, will be payable in the event of an accident.</p> <p>The Sum Covered will be payable in one lump sum.</p> <p>The Sum Covered will be payable as a compensation in one lump sum.</p>	[This benefit is applicable/ This benefit is not applicable.]
Major Inpatient Condition Benefit (MIC) <ul style="list-style-type: none"> Major Inpatient Condition Intensive Care Unit (ICU) Daily Income 	<p>In the event the Person Covered is hospitalised in Government Hospital or registered medical centre/ Hospital for a minimum period of five (5) consecutive days for which the hospital makes a daily room and board charge, the lump sum MIC benefit is payable.</p> <p>In the event of the Person Covered is hospitalised in the Intensive Care Unit (ICU) inclusive of Coronary Care Unit (CCU) or High Dependency Unit (HDU) or Pediatric Intensive Care Unit (PICU) in Government Hospital or registered medical center/ Hospital for a minimum period of six (6) hours upon the recommendation of a Physician, the ICU daily income benefit is payable for which the hospital makes a daily room and board charge.</p>	[This benefit is applicable/ This benefit is not applicable.]

Note: Please refer to the Schedule of Benefits for the Sum Covered.

iii) List of 36 Critical Illnesses covered is as below (if applicable):

List of 36 Critical Illnesses			
1	Stroke – resulting in permanent neurological deficit with persisting clinical symptoms	19	Major Organ / Bone Marrow Transplant
2	Heart Attack – of specified severity	20	Loss of Speech
3	Kidney Failure – requiring dialysis or kidney transplant	21	Brain Surgery
4	Cancer – of specified severity and does not cover very early cancers	22	Heart Valve Surgery
5	Coronary Artery By-Pass Surgery	23	Loss of Independent Existence
6	Serious Coronary Artery Disease	24	Bacterial Meningitis - resulting in permanent inability to perform Activities of Daily Living
7	Angioplasty and other invasive treatments for coronary artery disease	25	Major Head Trauma - resulting in permanent inability to perform Activities of Daily Living
8	End-Stage Liver Failure	26	Chronic Aplastic Anemia - resulting in permanent Bone Marrow Failure
9	Fulminant Viral Hepatitis	27	Motor Neuron Disease – permanent neurological deficit with persisting clinical symptoms
10	Coma – resulting in permanent neurological deficit with persisting clinical symptoms	28	Parkinson's Disease – resulting in permanent inability to perform Activities of Daily Living
11	Benign Brain Tumor – of specified severity	29	Alzheimer's Disease/Severe Dementia
12	Paralysis of limbs	30	Muscular Dystrophy
13	Blindness – Permanent and Irreversible	31	Surgery to Aorta
14	Deafness – Permanent and Irreversible	32	Multiple Sclerosis
15	Third Degree Burns – of specified severity	33	Primary Pulmonary Arterial Hypertension – of specified severity
16	HIV Infection Due To Blood Transfusion	34	Medullary Cystic Disease
17	End-Stage Lung Disease	35	Cardiomyopathy – of specified severity
18	Encephalitis – resulting in permanent inability to perform Activities of Daily Living	36	Systemic Lupus Erythematosus With Severe Kidney Complications

iv) Schedule of Indemnity (if applicable)

Description of Injury	Percentage of Indemnity
Total and irrecoverable loss of sight of both eyes	100%
Loss of both hands at or above the wrist	100%
Loss of both feet at or above the ankle	100%
Loss of one hand at or above the wrist and sight of one eye	100%
Loss of one foot at or above the ankle and sight of one eye	100%
Loss of one hand at or above the wrist and one foot at or above the ankle	100%
Loss of one hand at or above the wrist	50%
Loss of one foot at or above the ankle	50%
Loss of sight of one eye	50%
Complete and irrecoverable loss of hearing in both ears	50%
Complete and irrecoverable loss of hearing in one ear	10%
Complete and irrecoverable loss of speech	50%
Loss of:-	
a) Four fingers and thumb of one hand at or above the metacarpophalangeal joints	50%
b) Four fingers of one hand at or above the metacarpophalangeal joints	40%
c) Thumb:	
i) both phalanges	25%
ii) one phalanx	10%
d) Index finger:	
i) three phalanges	10%

ii) two phalanges	8%
iii) one phalanx	4%
e) Middle finger:	
i) three phalanges	6%
ii) two phalanges	4%
iii) one phalanx	2%
f) Ring finger:	
i) three phalanges	5%
ii) two phalanges	4%
iii) one phalanx	2%
g) Little finger:	
i) three phalanges	4%
ii) two phalanges	3%
iii) one phalanx	2%
h) Metacarpal:	
i) first or second	3%
ii) third, fourth or fifth	2%
i) Toes:	
i) all of one foot	15%
ii) great, both phalanges	5%
iii) great, one phalanx	2%
iv) other than great if more than one toe lost each	1%

v) Partial Cash Withdrawal

Partial cash withdrawal from the amount accumulated in the Personal Investment Account (PIA) is allowed when the Individual Takaful Certificate has reached the minimum term of three (3) years. For each Individual Takaful Certificate, only three (3) withdrawals are allowed during the lifetime of the Person Covered where the minimum interval imposed is three (3) years between each withdrawal. The amount allowed being withdrawn is subjected to a maximum of thirty percent (30%) from the PIA at such time. Each withdrawal will be subjected to an Administration Fee of up to RM15.

vi) Surrender/Maturity/Termination

Upon termination of the Individual Takaful Certificate, the accumulated in the PIA, inclusive of investment income from the PIA and net distributable surplus from the Risk Fund, if any, will be payable to the Person Covered if the Person Covered had paid the Takaful Contribution for his/ her cover, otherwise to the Master Takaful Participant.

Please read the Master Takaful Certificate for details of the Takaful Benefits.

4) How much Takaful Contribution do I have to pay?

The Takaful Contribution amount will depend on the number of units that you participate.

Please refer to the following for details:

- i) Takaful Contribution - **Appendix I**
- ii) Schedule of Benefits

The renewal Takaful Contribution is NOT GUARANTEED and the Company reserves the right to revise the Takaful Contribution rate applicable at the time of Takaful Certificate anniversary based on the emerging claims experience of the product. The Company shall give the Takaful Participant a three (3) months prior written notice in the event of revision of Takaful Contribution. The Takaful Contribution could be revised due to deterioration in claims experience. The terms and conditions are not exhaustive and the Takaful Contribution rates may be reviewed under other justified circumstances.

5) What are the fees and charges that I have to pay?

Fees	Amount
Wakalah Fee	[WF%] of Takaful Contribution or RM [WF% x Takaful Contribution]
Surrender Fee*	RM 50, will be deducted from PIA
Reinstatement Fee*	RM 15
Stamp Duty	RM10, per Master Takaful Certificate
Partial Cash Withdrawal Fee*	RM 15, will be deducted from PIA

*Note: Any applicable taxes, levies or charges imposed by the relevant authorities in Malaysia will be charged on the Takaful Contribution at the prevailing rate unless otherwise stated.

6) What are some of the key terms and conditions that I should be aware of?

- Importance of disclosure – you must disclose all material facts such as your age, occupation and health condition correctly. The Company has the right to repudiate liability in the event that you failed to disclose relevant information that would affect the decision to accept or reject the risk, and on the terms to be applied to you.
- Cooling-Off Period - you may cancel your Master/ Individual Takaful Certificate (whichever is applicable) by returning Takaful Certificate within fifteen (15) days after you have received the Takaful Certificate. The Takaful Contribution that you have paid (less any medical charges - if any) will be refunded to you. The Company shall cancel the Takaful Certificate immediately upon receipt and shall be deemed not effective from the date of issuance.
- All subsequent Takaful Contributions must be paid within thirty (30) days (“Grace Period”) from each due date based on the Mode of Takaful Contribution as specified in the Master Takaful Certificate.
- PIA amount - PIA amount will be accumulated and the actual investment income from PIA may fluctuate based on market conditions. As a result, the amount accumulated in the PIA may rise above or fall below the total Takaful Contribution made into PIA (possibly leading to early Individual Takaful Certificate lapsation).
- Investment profit arising from PIA, if any, shall be returned to the Person Covered (through PIA) after deducting an Investment Performance Fee of thirty percent (30%) from the profit. However, the Company may at its discretion deduct less than thirty percent (30%) Investment Performance Fee from the profit.
- The Company will charge a Surplus Administration Charge (SAC) of fifty percent (50%) of the gross distributable surplus arising at the end of each Financial Year. The net distributable surplus arising (after deducting SAC) from the Risk Fund will be allocated in full (100%) to the PIA.

Note: This list is non-exhaustive. Please refer to the Master Takaful Certificate for the terms and conditions under this Master Takaful Certificate. This product disclosure sheet (PDS) contains a summary of the product and is not a contract of the Takaful plan. The Master Takaful Certificate shall prevail over this document.

7) What are the major exclusions under the Master Takaful Certificate?

a. Exclusions on Death

No benefit shall be payable under this Master Takaful Certificate should the Person Covered dies directly or indirectly by any of the following events:

- Commit suicide, whether sane or insane; or
- As a result of Acquired Immune Deficiency Syndrome (AIDS) or other sexually transmitted diseases; or
- Pre-Existing Conditions.

b. Exclusions on TPD/PPD (if applicable)

No benefit shall be payable under this Master Takaful Certificate should the Person Covered suffers TPD/PPD directly or indirectly by any of the following events:

- i. Self-inflicted injury or any attempt while sane or insane;
- ii. Military or naval service in time of declared or undeclared war or while under orders for war like operations or restoration of public order;
- iii. Entering, operating or servicing, ascending or descending from or with any aerial device or conveyance except while the Person(s) Covered is in an aircraft operated by a commercial passenger airline on a regular scheduled passenger trip over its established passenger route or when the Person(s) Covered is a passenger of a fully licensed aircraft or helicopter services operating in areas not serviced by a regular scheduled passenger aircraft.

c. Exclusions on HB/CI (if applicable)

No benefit shall be payable under this Master Takaful Certificate should the Person Covered suffers CI or hospitalised caused directly or indirectly, wholly or partly, by any of the following occurrences:

- i. War, invasion, act of foreign enemy, hostilities or warlike operations (whether war be declared or not) or civil war; or
- ii. Mutiny, riot, military or popular rising, insurrection, rebellion, revolution, martial law or state of siege or any of the events or causes which determine the proclamation or maintenance of martial law or state of siege; or
- iii. Any act of terrorism. For this purpose an act of terrorism means an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government or organization and/or to put the public, or any section of public in fear.

d. Exclusions on OMRB (if applicable)

These benefits are not intended to and do not cover:

- i. Any bodily Injury which shall result from hernia;
- ii. Claims at common law for damages obtained by passengers against drivers for the driver's negligence, recklessness or default;
- iii. If the Person Covered does not have a valid driving license to drive an automobile or is not qualified to hold a valid driver's license when driving resulting in the Accident.

e. Exclusions on MADD (if applicable)

These benefits are not intended to and do not cover:

- i. Any bodily Injury which shall result from hernia;
- ii. Claims at common law for damages obtained by passengers against drivers for the driver's negligence, recklessness or default;
- iii. If the Person Covered does not have a valid driving license to drive an automobile or is not qualified to hold a valid driver's license when driving resulting in the Accident.

f. Exclusions on MIC (if applicable)

MIC benefit shall not cover any hospitalisation caused directly or indirectly, wholly or partly, by any one of the following occurrences:

- i. Injury sustained by the Person Covered whilst entering, operating or servicing, ascending or descending from or any other activities relating to and including sky diving, parachuting, bungee jumping, hang-gliding or ballooning or any other aerial device, contraption, conveyance except while the Person Covered is in an aircraft operated by a commercial passenger airline on a regular scheduled passenger trip over its established passenger route; or
- ii. Disability arising prior to Takaful Certificate Date or Reinstatement Date, whichever is later; or
- iii. Day care treatment, cosmetic or plastic surgery, dental care and treatment, gender transformation and exploratory or experimental surgery.

Note: This list is non-exhaustive. Please refer to the Master Takaful Certificate for full list of exclusions under this Master Takaful Certificate.

8) Can I cancel my Master Takaful Certificate?

The Master Takaful Participant may cancel the Master Takaful Certificate by notifying Takaful Operator in writing, via registered postage. In such event, the Master Takaful Participant/ Person Covered shall be entitled for the balance in PIA, if any, minus all unpaid Takaful Contributions due to the Company.

9) What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.

10) Where can I get further information?

Should you require additional information on Family Takaful, please refer to *insuranceinfo* booklet on 'Family Takaful'. You can obtain a copy from our Takaful Representative or visit www.insuranceinfo.com.my

If you have any enquiries, please contact us at:

Takaful Ikhlas Family Berhad (200201025412) (593075-U)

Customer Relationship Management Department
IKHLAS Point, Tower 11A, Avenue 5, Bangsar South
No. 8 Jalan Kerinchi, 59200 Kuala Lumpur.

Tel: +603-2723 9696

Fax: +603-2723 9998

Website: www.takaful-ikhlas.com.my

E-mail: ikhlascare@takaful-ikhlas.com.my

11) Other similar types of family Takaful cover available.

Please contact us/ your representative for other similar types of plans offered by the Company.

IMPORTANT NOTE:

PARTICIPATING IN A FAMILY TAKAFUL PLAN IS A LONG-TERM FINANCIAL COMMITMENT. YOU MUST CHOOSE THE TYPE OF PLAN THAT BEST SUITS YOUR PERSONAL CIRCUMSTANCES. YOU SHOULD READ AND UNDERSTAND THE TAKAFUL CERTIFICATE AND DISCUSS WITH THE REPRESENTATIVE OR CONTACT THE TAKAFUL OPERATOR DIRECTLY FOR MORE INFORMATION.

PURSUANT TO PARAGRAPH 5 OF SCHEDULE 9 OF THE ISLAMIC FINANCIAL SERVICES ACT 2013, IF YOU ARE APPLYING FOR THIS TAKAFUL WHOLLY FOR PURPOSES UNRELATED TO YOUR TRADE, BUSINESS OR PROFESSION, YOU HAVE A DUTY TO TAKE REASONABLE CARE NOT TO MAKE ANY MISREPRESENTATION IN ANSWERING THE QUESTIONS IN THE PROPOSAL FORM (OR WHEN YOU APPLY FOR THIS TAKAFUL). YOU MUST ANSWER THE QUESTIONS FULLY AND ACCURATELY.

FAILURE TO TAKE REASONABLE CARE IN ANSWERING THE QUESTIONS MAY RESULT IN VOIDANCE OF YOUR CONTRACT OF TAKAFUL, REFUSAL OR REDUCTION OF YOUR CLAIM(S), CHANGE OF THE TERMS OR TERMINATION OF YOUR CONTRACT OF TAKAFUL.

THE ABOVE DUTY OF DISCLOSURE SHALL CONTINUE UNTIL THE TIME YOUR CONTRACT OF TAKAFUL IS ENTERED INTO, VARIED OR RENEWED WITH US.

IN ADDITION TO ANSWERING THE QUESTIONS IN THE PROPOSAL FORM (OR WHEN YOU APPLY FOR THIS TAKAFUL), YOU ARE REQUIRED TO DISCLOSE ANY OTHER MATTER THAT YOU KNOW TO BE RELEVANT TO OUR DECISION IN ACCEPTING THE RISKS AND DETERMINING THE RATES AND TERMS TO BE APPLIED.

YOU ALSO HAVE A DUTY TO TELL US IMMEDIATELY IF AT ANY TIME AFTER YOUR CONTRACT OF TAKAFUL HAS BEEN ENTERED INTO, VARIED OR RENEWED WITH US ANY OF THE INFORMATION PROVIDED IN THE PROPOSAL FORM (OR WHEN YOU APPLIED FOR THIS TAKAFUL) IS INACCURATE OR HAS CHANGED.

*The information provided in this Product Disclosure Sheet is valid as at: **[Quotation Date]***

Appendix I

Details of Takaful Contribution

Person Covered	Number of Unit	[Mode of Payment] Takaful Contribution (RM)
[Name]	[No. of Unit]	[Takaful Contribution]
[Name]	[No. of Unit]	[Takaful Contribution]
[Name]	[No. of Unit]	[Takaful Contribution]
[Name]	[No. of Unit]	[Takaful Contribution]
[Name]	[No. of Unit]	[Takaful Contribution]
Total:		[Total Takaful Contribution]